**Melissa Mazmanian**

5092 Donald Bren Hall, Irvine, CA 92697 \* 949-824-9284 \* m.mazmanian@uci.edu

*melissamazmanian.com*

|  |
| --- |
| Education |

Massachusetts Institute of Technology, Cambridge, MA *August 2009*

Ph.D. Sloan School of Management: Organization Studies

**Committee:** JoAnne Yates (co-chair), Wanda Orlikowski (co-chair), Lotte Bailyn, John Van Maanen

*Thesis: Understanding the BlackBerry: Negotiating connectivity in different organizational worlds.*

Longitudinal research examining introduction, use, and absorption of wireless email devices into daily communication patterns. Analyzing the effect of mobile and ubiquitous forms of communication on patterns of interaction, work process, work life balance, and power dynamics within three functions of a large U.S. based sales and manufacturing firm.

University of Michigan, School of Information, Ann Arbor, MI *December 2002*

 Masters of Science: Information Economics, Management & Policy with emphasis on Human Computer Interaction

The Colorado College, Colorado Springs, CO *May 1997*

Bachelor of Arts: English Literature/Emphasis in Creative Writing with Distinctions. Minor in Concepts of Human Nature

|  |
| --- |
| Professional Experience - Academic |

Associate Professor, University of California, Irvine *July 2015- Current*

Donald Bren School of Information and Computer Sciences, Department of Informatics

Paul Merage School of Management, Organization and Management

Assistant Professor, University of California, Irvine *September 2009- June 2015*

Donald Bren School of Information and Computer Sciences, Department of Informatics

|  |
| --- |
| Professional Experience – Administrative & External |

Faculty Co-Director, Master of Human Computer Interaction and Design Professional Masters Program, Department of Informatics (with Stacy Branham) *September 2019 – Current*

Work with program director, on program strategy, marketing, admissions, curriculum design, hiring staff and faculty, student support, career placement, and program assessment.

Organizational Consultant, AVIAA *September 2018*

External leader, strategic visioning retreat for top leadership team. Implemented visioning exercises to hone in on business description, core values, aspirational values, market analysis, short term and long term next steps, and success matrix.

Vice Chair, Graduate Affairs, Department of Informatics *July 2017- Current*

Responsible for overall administration and success of graduate programs in the Department of Informatics, including MS and PhD in Informatics, MS and PhD in Software Engineering, and Masters of Human Computer Interaction and Design. Responsible for developing and enacting policy surrounding graduate education and leading the program learning outcomes assessment process.

DECADE Faculty Mentor, Department of Informatics *January 2016- Current*

Work with students, faculty and administrators to improve climate, inclusion and access at the graduate level.

Advisory Board, Master of Human Computer Interaction and Design *July 2015- Current*

Donald Bren School of Information and Computer Sciences, Department of Informatics

**Co-Director, Center for Organizational Research (**With Nina Bandelj, Sociology)*September, 2015 – Current*

Responsible for overall administration and success of interdisciplinary center (Informatics, Sociology, Social Ecology, Management) including: bringing in guest speakers; running small fellowships program; hosting faculty development workshops; organizing social and research events for COR affiliates.

**UCI Academic Senate Representative, School of ICS** *August, 2015 – August, 2017*

**Co-Director for the Intel Science and Technology Center for Social Computing** (With Gillian Hayes, UCI Site)
Provided overall leadership for the UCI site of a five- university collaboration during its final year. Responsible for finalizing work and reporting for three-year, $6 million program. *July 2014-May 2015*

|  |
| --- |
| Publications & Presentations |

Books

Beckman, C. & Mazmanian, M. *Dreams of the Overworked: Living, Working and Parenting in the Digital Age*. Stanford University Press*.* Forthcoming (June, 2020).

Journal Articles- Organizations & Information Systems

Lee, M., Mazmanian, M., & Perlow, L. “Fostering Positive Relational Dynamics in Teams: The power of interaction scripts as a resource for change.” ***Academy of Management Journal****.* Forthcoming (January, 2019).

Mazmanian, M. “Worker/Smartphone Hybrids: The Daily Enactments of Late Capitalism.” ***Management Communication Quarterly***. Forthcoming (October 2018)

Mazmanian, M., & Beckman, C. M. (2018). “Making” Your Numbers: Engendering Organizational Control Through a Ritual of Quantification. ***Organization Science***, *29*(3), 357-379.

Pine, K., & Mazmanian, M., (2017) “Artful and contorted coordinating: The ramifications of imposing formal logics of task jurisdiction on situated practice.” ***Academy of Management Journal.*** 60(2): Pages 720-742.

Mazmanian, M., Cohn, M., Dourish, P., (2014) “Dynamic reconfiguration in planetary exploration: a sociomaterial ethnography.” ***MIS Quarterly***, 38(3): Pages 831-848.

Mazmanian, M., Orlikowski, W.J., and Yates, J. (2013) “The Autonomy Paradox: The Implications of Wireless Email Devices for Knowledge Professionals.” ***Organization Science***, 24(5): Pages 1225-1250. **(Winner, Best Information Systems Publications Award).**

Mazmanian, M., (2013).“Avoiding the trap of constant connectivity: When congruent frames assume heterogeneous practices.” *Academy of Management Journal*. 56(5): Pages 1337-1357.

Journal Articles- Human Centered Computing

Dombrowski, L., Hayes., G., Mazmanian, M., & Voida, A. (2014). “E-Government Intermediaries and the Challenges of Access and Trust.” *ACM Transactions on Computer-Human Interaction (TOCHI) Journal*, 21(2): Pages 13-22.

Chen J., Dourish, P., Hayes, G. Mazmanian, M. (2014). “From Interaction to Performance with Public Displays.” P*ersonal and Ubiquitous Computing (PUC): Special issue on understanding performative interactions in public*. Published online, February 2014. http://link.springer.com/article/10.1007/s00779-014-0764-5

Book Chapters

Erickson, I., & Mazmanian, M., (2017) “Bending Time to a New End: Investigating the Idea of Temporal Entrepreneurship” In J. Wajcman and N. Dodd (Eds.), ***The Sociology of Speed: Digital, Organizational and Social Temporalities*.** Oxford University Press. (Peer Reviewed). Chapter 10. Pages: 152-168

Mazmanian M. & Erickson, I., (2016) “Markets of availability and commodification of time in 21st century work: Inducing social forces from situated data.” In K. Elsbach and B. Bechky (Eds.), ***Qualitative Organizational Research: Best Papers from the Davis Conference. Vol 3***. Information Age Publishing Inc. (Peer Reviewed)

Mazmanian, M., Beckman, C., & Harmon, E., (2015) “Ethnography across the work boundary: Benefits and Considerations for Organizational Studies.” In K. Elsbach, & R. Kramer (Eds.), ***Handbook of Innovative Qualitative Research Methods: Pathways to Cool Ideas and Interesting Papers***, Taylor and Francis Group: Organization and Management Series. (Peer Reviewed)

Dourish, P. & Mazmanian, M. (2012). "Media as material: Information Representations as Material Foundations for Organizational Practice." In P. Carlile & D. Nicolini & A. Langley & H. Tsoukas (Eds.), *Perspectives on Process Organization Studies: How Matter Matters: Objects, Artifacts and Materiality in Organization Studies*, Vol. 3: Oxford University Press. (Peer Reviewed)

Mazmanian, M., Orlikowski, W.J., and Yates, J. (2005). “Crackberries: The Social Implications of Ubiquitous Wireless E-Mail Devices.” In C., Yoo, Y., Lyytinen, K and DeGross, J. (Eds.), *Designing Ubiquitous Information Environments: Socio-Technical Issues and Challenges.* Sorensen, Springer, New York. (Peer Reviewed)

Book Reviews

Mazmanian, M. (2016). Book Review: In the Meantime: Temporality and Cultural Politics. *ILR Review*, *69*(2), 510-512.

Full Conference Papers (Peer Reviewed)

Ha Rim Rho, E., & Mazmanian, M. (2019). “Hashtag Burnout? An Experimental Study Investigating How Political Hashtags Shape Reactions to News Content.” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’19). Austin, TX.***

Brubaker, J., Hayes, G., Mazmanian, M. (2019). “Orienting to Networked Grief: Situated Perspectives of Communal Mourning on Facebook" ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’19). Austin, TX.***

McDonald, S., & Mazmanian, M., “Information Materialities of Citizen Communication in the U.S. Congress” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’19). Austin, TX.***

Figueiredo, M. C., Caldeira, C. Eikey, V., Mazmanian, M., Chen, Y. (2018). “Engaging with Health Data: The Interplay Between Self-Tracking Activities and Emotions in Fertility Struggles.” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’18). New Jersey, NJ.***

Lanette, S., Chua, P., Hayes, G., Mazmanian, M. (2018). “How Much is “Too Much”?: The Role of a Smartphone Addiction Narrative in Individual’s Experience of Use.” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’18). New Jersey, NJ.***

Rho, E., Mark, G., Mazmanian, M. (2018) “Fostering Civil Discourse Online: Linguistic Behavior in Comments of #MeToo Articles Across Political Perspectives.” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’18). New Jersey, NJ.***

Khovanskaya, K., Sengers,, P., Mazmanian, M., Derrah, C. (2017). “Reworking the gaps between design and ethnography.” ***Proceedings of the ACM Conference on Computer Human Interaction (CHI 2017)****.* Denver, CO.

Rho, E., Haimson, O., Andalibi, N., Mazmanian, M., & Hayes, G.R. (2017). “Class Confessions: “Restorative Properties” in the Online Experience of Socioeconomic Stigma.” ***Proceedings of the ACM Conference on Computer Human Interaction (CHI 2017)***. Denver, CO.

Mazmanian, M. & Lanette, S. (2017). “"Okay, One More Episode": An Ethnography of Parenting in the Digital Age.” ***Proceedings of the ACM Conference on* *Computer Supported Cooperative Work (CSCW ’17).*** Portland, OR. (**Best Paper Honorable Mention)**.

Toll, A. & Mazmanian, M., (2016). “Inscribing individuals into a formalized system: The ‘labor’ performed in material and affective spaces.” Introna, L., Kavanagh, D., Kelly, S., Orlkiowski, W., Scott, S., eds. *Beyond Interpretivism?* ***Proceedings of the: New Encounters with Technology and Organisation, IFIP TC8 WG 8.2 International Working Conferenc****e. Dublin, IR.* Springer Science & Business Media, 2016.

Pine, K. Wolf, C. & Mazmanian, M. (2016). “The Work of Reuse: Birth Certificate Data and Healthcare Accountability Measurements.” ***Proceedings of the iConference 2016.*** Philadelphia, PA. **(Winner. Lee Dirks Award for Best Paper).**

Pine, K. & Mazmanian, M (2015) “Emerging Insights on Building Infrastructure for Data-Driven Transparency and Accountability of Organizations.” ***Proceedings of the iConference 2015.*** Newport Beach, CA.

 Mazmanian, M., Erickson, I., & Harmon, E., (2015) “Circumscribed time and porous time: Logics as a way of studying temporality.” ***Proceedings of the ACM conference on Computer Supported Cooperative Work & Social Computing (CSCW ’15)***. Vancouver, British Columbia.

Penzenstadler, B., Tomlinson, B., Baumer, E., Pufal, M., Raturi, A., Richardson, D., Cakici, B., Chitchyan, R., Da Costa, G., Dombrowski, L., Picha Edwardsson, M., Eriksson, E., Franch, X., Hayes, G.R., Herzog, C., Lohmann, W., Mahaux, M., Mavin, A., Mazmanian, M., Nayebaziz, S., Norton, J., Pargman, D., Patterson, D. J., Pierson, J-M., Roher, K., Silberman, M., Simonson, K., Torrance, A.W., van der Hoek, A., (2014) “ICT4S 2029: What will be the Systems Supporting Sustainability in 15 Years?” ***Proceedings of the 2nd International Conference on ICT for Sustainability (ICT4S’14)***. Stockholm, Sweden. **(Best Paper, Honorable Mention)**.

Mazmanian, M. & Erickson, I (2014) “The Product of Availability: Understanding the Economic Underpinnings of Constant Connectivity.” ***Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI’14)***. Pages 763-772. Toronto, Canada. **(Best Paper, Honorable Mention).**

Voida, A., Dombrowski, L., Hayes, G.R. & Mazmanian, M. (2014). “Shared Values/Conflicting Logics: Working Around E-Government Systems.” ***Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI’14)***. Pages 3583-3592. Toronto, Canada. **(Best Paper, Honorable Mention)**.

Pine, K., & Mazmanian, M. (2014) “Institutional Logics of the EMR and the Problem of ‘Perfect’ but Inaccurate Accounts.” ***Proceedings of the 17th ACM conference on Computer Supported Cooperative Work & Social Computing (CSCW ’14)***. Pages 283-294. Baltimore, MD.

Dombrowski, L., Brubaker, J., Hirano, S., Mazmanian, M., and Hayes, H. (2013) “It takes a network to get dinner: Designing location-based systems to address local food needs.” ***Proceedings of the ACM International Joint Conference on Pervasive and Ubiquitous Computing (Ubicomp ’13).*** Pages 519-528. Switzerland. **(Best Paper).**

Harmon, E., & Mazmanian, M. (2013). “Stories of the Smartphone in Everyday Discourse: Conflict, Tension & Instability.” ***Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI ’13).*** Pages 1051-1060. Paris, France. **(Best Paper, Honorable Mention)**.

Dombrowski, L., Voida, A., Hayes, G., and Mazmanian, M. (2012). “The Labor Practices of Service Mediation: A Study of the Work Practices of Food Assistance Outreach.” ***Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI ’12)***. Pages 1977-1986. Austen, TX.

Irani, L., Dourish, P., and Mazmanian, M., (2010). "[Shopping for Sharpies in Seattle: Mundane Infrastructures of Transnational Design](http://www.dourish.com/publications/2010/icic2010-infrastructure.pdf)." ***Proceedings of the 3rd International Conference on Intercultural Collaboration (ICIC ’10).*** Pages 39-48. Copenhagen, Denmark. **(Best Paper)**.

Mazmanian, M., (2006). “Ubiquitous email: Individual experiences and organizational consequences of BlackBerry use.” *Proceedings of Academy of Management Conference, Organizational Communication and Information Systems Division*. Pages D1-D6. Atlanta, GA. (Published in Best Paper Proceedings – 10% accepted papers).

Full Conference Papers Without Proceedings (Peer Reviewed)

Pine, K., & Mazmanian, M. (2018). “Constructing and Governing ‘Quality’ Healthcare.” ***Davis Conference on Qualitative Research*** (Invite only). Davis, CA. March 23-24, 2018.

Perlow, L., Mazmanian, M., & Hansen, E. (2016). “Unlocking the Temporal paradox: creating temporal control in an era of the ideal worker.” ***Academy of Management Conference, Symposium: Making Time for Time: Extending Theories of Temporality in and across Organizations.*** Anaheim, CA, August 2016.

Mazmanian, M., & Beckman, C. (2016). “Budgeting as a ritual of engagement: Creating a system of control.” ***Davis Conference on Qualitative Research*** (Invite only). Davis, CA. March 18-20, 2016.

Perlow, L., Mazmanian, M., & Hansen, E. (2015). “Shifting Towards a Collective Temporal Orientation: Enabling a Sustainable Performance Culture.” ***Academy of Management Conference, Organizational Behavior Division***. Vancouver, British Columbia, August 2015.

Beckman, C., & Mazmanian, M., “Rituals of Control: Creating and Living under a Budget Number.” (2015). ***Academy of Management Conference, Organizational Theory Division***. Vancouver, British Columbia, August 2015.

Pine, K., & Mazmanian, M. (2014). “Negotiating Task Jurisdiction: The Effects of Imposing a Formal Logic of Action on Situated Practice.” ***Academy of Management Conference, Organizational Theory Division***. Philadelphia, Pennsylvania, August 2014.

Mazmanian, M., & Perlow, L. (2012). “Predictable Time off?: Leveraging personal needs to change the micro dynamics of teamwork.” ***Davis Conference on Qualitative Research*** (Invite only). Davis, California. March 23-25, 2012. **(Best Paper)**.

Mazmanian, M., & Perlow, L. (2011). “Taking time for yourself, taking time to coordinate: Motivating collective coordination through personal gain.” *ASQ, OMT, HEC Paris, Conference on Coordination within and among Organizations* (30% acceptance rate). Paris, France. June 13-14, 2011.

Dourish, P. & Mazmanian, M. (2011). “Media as Material: Information Representations as Material Foundations for Organizational Practice.” *Third International Symposium on Process in Organization Studies* (34% acceptance rate). Corfu, Greece. June 16-18, 2011.

Mazmanian, M., (2010). “Developing norms of divergence: Managing the potential for constant connectivity.” *Academy of Management Conference, Organizational Communication and Information Systems Division*. Montreal, Canada, August, 2010.

Mazmanian, M., (2009). “Understanding the BlackBerry spiral: Negotiating connectivity in different organizational worlds.” *Academy of Management Conference, Organizational Communication and Information Systems Division*. Chicago, Illinois, August 2009.

Mazmanian, M., Erickson, I., (2007). “New Forms of Face: Negotiating Social Interaction in Mobile Text-based Communication.” *British Sociological Association Conference*. London, England, May, 2007.

Short Conference Papers, Workshops, Panels (Peer Reviewed)

Pine, K. & Mazmanian, M. “Data, Algorithms, and Scale: The Case of Healthcare Quality Measurement.” ***Academy of Management Conference Research Symposium: Algorithms at Work: Tales from the Field of Artificial Intelligence***. Boston, MA, August 2019

Lanette, S, and Mazmanian, M., "The Smartphone Addiction Narrative is Compelling, but Largely Unfounded." ***CHI’ 18 Extended Abstracts of the 2018 CHI Conference on Human Factors in Computing Systems***. Vancouver, BC, March, 2018.

Mazmanian, M., & Beckman, C. “Temporal commitment and the collective scaffolding of the Ideal Worker.” ***Academy of Management Conference Research Symposium: The Temporal Dynamics of Busyness and Overwork***. Chicago, IL, August 2018

Mazmanian, M., & Pine, K. “Constructing and Governing ‘Quality’ Healthcare.” ***Academy of Management Conference Research Symposium: Constructing Representations: Implications for Work, Technology and Organizing***. Chicago, IL, August 2018

Erickson, I. Gibbs, J. & Mazmanian, M., (Organizers). “Field Research of The Future: Challenges, Opportunities, Pragmatics.” Professional Development Workshop. ***Academy of Management Conference***. Vancouver, British Columbia, August 2015

Hansen, E., & Mazmanian, M., “Technology, and the Expressive Value of Temporal Resources.” ***Eastern Sociological Society 84th Annual Meeting***. Baltimore, Maryland, February 2014.

Balaam, M., Robertson, J., Fitzpatrick, G., Say, R., Hayes, G., Mazmanian, M., Parmar, B., “Motherhood and HCI.” *CHI '13 Extended Abstracts on Human Factors in Computing Systems*. Paris, France, June 2013.

Rosner, D., Blanchette, J-F., Buechley, L., Dourish, P., Mazmanian, M., “From Materials to Materiality: Connecting Practice and Theory in HCI.” *CHI '12 Extended Abstracts on Human Factors in Computing Systems*. Austin, Texas, March 2012.

Fayard, A-L., Mazmanian, M., (Organizers). “Disentangling the Social and the Material: Exploring sociomateriality in organizational studies.” Caucus: Organizational Behavior & Organizational Communication and Information Systems Divisions. *Academy of Management Conference*. Orlando, Florida, August 2013.

Fayard, A-L., Mazmanian, M., (Organizers). “Theoretical Elements of a Sociomaterial Perspective in Organization Studies.” Symposium: Organizational Behavior & Organizational Communication and Information Systems Divisions. *Academy of Management Conference*. Boston, Massachusetts, August 2012.

Mazmanian, M. “Figuring, Configuring, and Reconfiguring in Sociomaterial Perspectives of Organizational Life.” ***Academy of Management Conference Research Symposium: Theoretical Elements of a Sociomaterial Perspective in Organization Studies***. Boston, Massachusetts, August 2012.

Mazmanian, M., & Perlow, L. “Who’s actually relating? Bringing the worker into theories of relational coordination.” ***Academy of Management Conference Research Symposium: Learning to Coordinate: The Dynamic Interplay between Relationships and Structures***. San Antonio, Texas, August 2011.

Hansen, E., Mazmanian, M. & Perlow, L., "Who's in Control? The Use of Mobile Technology for Negotiating Working Time."  *Academy of Management Conference Research Symposium: Work/Life Balance*. Montreal, Canada, August, 2010.

Mazmanian, M. “’CrackBerries’: Social Implications of Ubiquitous Wireless Email Devices.” *International Federation for Information Processing, Working Group 8.2 Conference (IFIP 8.2)*. Cleveland, Ohio, August, 2005.

Short Conference Papers, Workshops, Panels (Lightly Peer Reviewed)

Pine, K., & Mazmanian, M. (2017). “Constructing and Governing ‘Quality’ Healthcare.” Presented at the ***4S Conference Panel: Making pasts, making futures: Material practices of temporal work.*** Boston, Massachusetts, September 2017.

Pine, K., Wolf, C., & Mazmanian, M. (2014). “The Work of Re-use: Quality Measurement in Healthcare Organizations.” Presented at the ***CSCW ’14 Workshop: Sharing, Re-Use and Circulation of Resources in Cooperative Scientific Work***.

Mazmanian, M. (2013). “Hyper-Scheduling the self: Technologically mediated calendars and the quantification of daily life.” Presented at the ***4S Conference Panel: Algorithmic Living***. San Diego, California, October 2013.

Mazmanian, M. (2013). “Fieldwork as a Human Endeavor: Intimate places and ethnographies of personal time. Presented at the ***Academy of Management PDW: Ethnography and the Self***. Orlando, Florida. August 2013.

Mazmanian, M. (2012). “‘Personal’ time: Investigating the hybridization of a temporal zone.” Presented at the ***4S/EASST Conference. Panel: Temporality in the Sociomaterial Mangle***. Copenhagen, Denmark, October 2012.

Dombrowski, L., Voida, A., Hayes, G.R., Mazmanian, M. (2012). “Tensions in the Use and Adoption of Technologies for Outreach.” Presented at ***Workshop on Learning from Marginalized Users: Reciprocity in HCI4D*** at ACM conference on Computer Supported Cooperative Work & Social Computing (CSCW ’12). Austin, Texas, May 2012.

Mazmanian, M., & Harmon, E., (2011). “Smartphones and the social dynamics of ‘busyness.’” ***NSF Symposium: “Slow Down, You Move Too Fast”: Rethinking the Culture of Busyness and IT.*** Seattle, Washington, May 5-7, 2011

Invited Presentations

Mazmanian, M. (2019). “Ask the Experts: Qualitative Research*”* Invited Panelist, Navigating Qualitative Dissertations: Advice from the Experts. (S. Jain, R. A. Mir, W. Paterson, & T. Greckhamer, Organizers) ***Academy of Management Conference***. August, 9, 2019.

Mazmanian, M. (2019). “Robots and Algorithms and AI, Oh My! Careers in the Age of Automated Work”, Panel Moderator. (AOM Careers Division) ***Academy of Management Conference***. August, 9, 2019.

Mazmanian, M. (2018). “Technology and the Ideal Worker in an Age of Impossible Ideals.” Keynote speaker, ***Executive Masters of Human-Computer Interaction and Design Program Annual UX Career Conference, UC Irvine***. September 14, 2018.

Mazmanian, M. (2017). “Information Technologies in Everyday Life: Perpetuating and Intensifying the Myth of What It Is to Be an Ideal Worker, Perfect Parent and Ultimate Self.” Invited Presentation, ***Informatics Seminar Series, UCI Irvine***. November 2, 2017.

Mazmanian, M., & Beckman, C. (2017). “Rituals of Quantification: Understanding the power of output controls.” Invited presentation, ***Technology Management Program, UC Santa Barbara.*** April 7, 2017.

Mazmanian, M. (2016) “Implications of constant connectivity and moderating factors on the leadership and organizational level.”Discussant. Caucus: Designing meaningful work, leadership and organizations in a digitized world (T. Schwarzmller, P. Brosi, I. Welpe, Organizers). Organizational Management Division. ***Academy of Management Conference***. August, 7, 2016.

Mazmanian, M. (2015). “Fieldwork as a human endeavor: Navigating emotions when relationships are the basis of ‘data’.” Expert Speaker, Emotions and Fieldwork Professional Development Workshop (T. Zuzzul, L. Silvestri, E. Hansen, Organizers). ***Academy of Management Conference***. August, 7, 2015.

Mazmanian, M., & Beckman, C. (2015). “Rituals of control: Creating and living under a number.” Invited presentation, ***Boston University, Strategy and Innovation Group***. April 9, 2015.

Mazmanian, M., Beckman, C., & Harmon, E., (2014). “Rituals of control: Creating and living under a budget number.” Invited presentation, ***Cornell, Information Science Colloquium***. May 2, 2014.

Mazmanian, M., Beckman, C., & Harmon, E., (2014). “Rituals of control: Creating and living under a number**.**” Invited presentation at the ***Laguna Conference on Emergent Action***. March 14-15, 2014.

Mazmanian, M. (2014). “Quantifying the Future: The Role of Collective Ritual in Future Oriented Sensemaking through Budgeting**.**” Invited presentation at the ***University of California,*** S***an Diego Sciences Studies Colloquium Series***. February 10, 2014. http://sciencestudies.ucsd.edu/colloquium/

Mazmanian, M. (2014). “Quantifying the Future: The Role of Collective Ritual in Future Oriented Sensemaking Through Budgeting**.**” Invited presentation at the ***University of Michigan Interdisciplinary Committee on Organizational Studies (ICOS)***. January 31, 2014. http://www.icos.umich.edu/lecture-2014-01-31

Mazmanian, M., Perlow, L. (2011). “Who’s actually relating? Bringing the worker into theories of relational coordination.” Invited presentation at the ***UC, Irvine, Center for Organizational Research (COR)***, October 28, 2011.

Mazmanian, M., Perlow, L. (2011). “Who’s actually relating? Bringing the worker into theories of relational coordination.” Invited presentation at the ***UC, Irvine, Department of Sociology***, ***The Gender, Work and Family Research Group***, May 24, 2011.

Mazmanian, M., (2011). Keynote Speaker, Careers in Fieldwork. Second Boston Community Meeting of Field Researchers, ***MIT Sloan School of Management***, May 21, 2011.

Mazmanian, M. (2010). “Assuming difference, allowing freedom: Exploring norms of divergence and norms of alignment in the social structuring of a wireless email.” Invited presentation at ***UC, Irvine*** ***Center for Research on Information Technology & Organizations (CRITO***), UC, Irvine, March 17, 2010.

Mazmanian, M. (2010). “The CrackBerry: Understanding our impulse for constant connectivity and the myth of “addiction” to wireless email.” Invited presentation, ***ICS Alumni Event***, December 1, 2010.

Mazmanian, M. (2009). “Understanding the BlackBerry: Negotiating connectivity in different organizational worlds.” Invited presentation, ***Greater Boston Executives***, February 27, 2009.

Mazmanian, M. (2009). “Understanding the BlackBerry™ spiral: Negotiating connectivity in different organizational worlds.” Invited presentation at the ***Office Ergonomics Research Committee***, Marconi Conference Center, January 16-18 2009.

|  |
| --- |
| Teaching |

|  |  |
| --- | --- |
| **UC Irvine, Department of Informatics**  | **Year, Instructor Evaluation** |
| ***Graduate:***  |  |
| *Informatics 201: Research Methods for Informatics* | *Fall, 2016 –* ***(8.92/9.0)****Fall, 2015 -* ***(8.67/9.0)*** |
| *Informatics 207s: Seminar on Research and Writing* | *Winter, 2019 -* ***(9.0/9.0)****Spring 2018 -* ***(8.75/9.0)****Winter 2018 -* ***(8.5/9.0)****Spring, 2015 -* ***(9.0/9.0)****Winter, 2015-* ***(9.0/9.0)****Spring, 2014 -* ***(8.80/9.0)****Winter, 2014 -* ***(9.0/9.0)*** |
| *Informatics 263: Computerization, Work and Organizations* | *Spring, 2018 -* ***(9.0/9.0)****Spring, 2014 -* ***(9.0/9.0)****Winter, 2011 -* ***(9.0/9.0)*** |
| *Informatics 295: Materialities of Information (with Paul Dourish)* *Informatics 295: The connected, mediated and wired self: Exploring social identity in the information age*  | *Spring, 2013 -* ***(9.0/9.0)****Spring, 2010 -* ***(9.0/9.0)*** |
| *Informatics 281: MHCID: User Needs Analysis* | *Fall, 2018 -* ***(8.63/9.0)****Fall, 2017 -* ***(8.57/9.0)****Fall, 2016 -* ***(8.94/9.0)*** |
| ***Undergraduate:*** |  |
| *Informatics 162W: Organizations and Information Systems, emphasis on writing* | *Winter, 2019 –* ***(8.84/9.0)****Winter, 2018 –* ***(8.45/9.0)*** |
| *Informatics 161: Social Implications of Computerization* | *Spring, 2010 -* ***(8.7/9.0)****Spring, 2011 -* ***(8.38/9.0)****Fall, 2011 -* ***(8.4/9.0)****Fall, 2012 -* ***(8.27/9.0)*** |
| *Informatics 163: Project in the Social and Organizational Impacts of Computing* | *Spring, 2011 -* ***(8.58/9.0)*** |
| **UC Irvine, Merage School of Management**  | **Year, Instructor Evaluation** |
| *Mgmt 200: Responding to Dynamic Times: Thinking Strategically* | *Fall, 2017 –* ***(3.89/4.0)*** |
| *Mgmt 290: Analyzing Organizations from the Inside: User Needs Analysis* | *Spring, 2018 –* ***(3.71/4.0)*** |

|  |
| --- |
| Doctoral Students |

 **Primary Advisor: Dissertation Committee Member:**

 Phoebe Chua, Informatics Xinning Gui, Informatics

 Samantha McDonald, Informatics Mayara Costa Figueiredo, Informatics

 Eugenia Rho, Informatics Leah Horgan, Informatics

Hillary Abraham, InformaticsNoopur Ravel,Informatics

 *Co-chair with Paul Dourish*

 Marina Fedorova, Informatics

 *Co-chair with Paul Dourish*

 Alexandra Toll, Management

 *Co-chair with Gerardo Okhuysen*

 **Graduated:**  **Graduated:**

 Simone Lanette (Simpson), Informatics (2018) LouAnne Boyd, Informatics (2018)

 Ellie Harmon, Informatics (2015) Tom Steinberger, Management (2017)

 Lynn Dombrowski, Informatics (2015) Mark Durocher, Anthropology (2015)

 *Co-chair with Gillian Hayes* Jed Brubaker, Informatics (2015)

 Julia Haynes, Informatics (2015)

 Marisa Cohn, Informatics (2013)

 Lilly Irani, Informatics (2013)

 Silvia Lindtner, Informatics (2012)

 Judy Chen, Informatics (2011)

|  |
| --- |
| Honors and Awards |

First Runner Up, Best Published Paper, Academy of Management Conference, Organizational Communication and Information Systems Division (OCIS). Honors three papers published in the previous year across all management journals by members of the OCIS Academy Division: “Making” Your Numbers: Engendering Organizational Control Through a Ritual of Quantification.” With C. Beckman. *Organization Science August, 2019*

Winner, Best Paper: “Constructing and Governing ‘Quality’ Healthcare.” Davis Conference on Qualitative Research. With K. Pine. *March 2018*

Dean’s Award for Excellence in Graduate Student Mentoring *May 2017*

Winner, Lee Dirks Award for Best Paper, iConference 2016 “The Work of Reuse: Birth Certificate Data and Healthcare Accountability Measurements.” With K. Pine and C. Wolf. *April 2016*

Winner, Best Information Systems Publications Award given by the Association for Information Systems (AIS).  Honors up to 5 papers published in the previous year in the information systems discipline across a range of journals: “The Autonomy Paradox: The Implications of Mobile Email Devices for Knowledge Professionals.” With W. J. Orlikowski and J. Yates. *Organization Science* *December 2014*

Chancellor’s Award for Fostering Excellence in Undergraduate Research *May, 2012*

Winner, Best Paper: “Predictable Time off?: Leveraging personal needs to change the micro dynamics of teamwork.” Davis Conference on Qualitative Research. With L. Perlow. *March 2012*

Winner, Best Student Paper: “Understanding the BlackBerry spiral: Negotiating connectivity in different organizational worlds.” Academy of Management Conference, Organizational Communication and Information Systems Division. *Aug 2009*

Margaret Mann Award, academic and professional potential, Michigan School of Information *Dec 2002*

|  |
| --- |
| Grants and Fellowships |

NSF Building Capacity in STEM Award: Examining the ‘Class Ceiling’ in Big Tech, $673,249 *Sep 2019 – Sep 2022*

PI: Melissa Mazmanian, Co-PI Sharon Koppman

NSF Future of Work at the Human Technology Frontier Award: Augmentation for Tomorrow:

 Expanding the Future Capacities of Independent Workers, $598,403 *Oct 2019 – Oct 2022*

PIs: Melissa Mazmanian & Ingrid Erickson

Robert Wood Johnson Foundation: Impact of Mobile Phones on Perceived Closeness *Mar 2016 – Mar 2017*

 and Quality of Social Interactions Among Parents and Teens, $188,438

 PIs: Gillian Hayes and Melissa Mazmanian

HCC Award: Creating a Data-Driven World: Situated Practices of Collecting, Curating, *Sep 2013 – Oct 2016*

 Manipulating, and Deploying Data in Healthcare, $500,000

 PI, Melissa Mazmanian; Co-PI, Kathleen Pine

Intel Early Career Faculty Honor Program, $40,000 *June 2013*

Intel Science and Technology Center for Social Computing, 6,000,000 ($2,745,000 UCI)

 PIs Dourish & Maurer, Co-PIs Boelstorf, Bowker, Hayes, Mazmanian, Patterson, Philip *June 2012 – May 2015*

NSF VOSS Award: Innovating Across Cultures in Virtual Organizations, $400,000 *Aug 2010 – Sep 2013*

 PI, Paul Dourish; Co-PI, Melissa Mazmanian

NSF SoCS Award: Scaling Social Networks to Social Movements, $210,870 *Sep 2010 – Sep 2011*

 PI, Paul Dourish; PI, Paul Dourish; Co-PI, Melissa Mazmanian

NSF SoCS Award: From Cyberspace to Outer Space: Social Computing and its effects in Large-Scale Planetary Exploration Systems, $749,257 *Sep 2010 – Sep 2013*

 PI, Janet Vertesi; Co-PI, Paul Dourish; Co-PI, Melissa Mazmanian

|  |
| --- |
| Service to the Field  |

Journal Editor/Reviewer

* Organization Science, Senior Editor (2018 – present)
* Organization Science, Editorial Review Board (2016 – 2018)
* Academy of Management Journal, Reviewer
* Administrative Science Quarterly, Reviewer
* MIS Quarterly, Reviewer
* Organization Studies, Reviewer
* Information Systems Research, Reviewer
* Organizational Communication and Information Systems Division of the Academy of Management, Reviewer
* Organizational Behavior Division of the Academy of Management, Reviewer
* ACM conference on Computer Supported Cooperative Work Conference (CSCW), Reviewer
* ACM conference on Computer Human Interaction (CHI), Reviewer

Conference Organization

* alt.CHI – Jury (2017)
* Computer Supported Cooperative Work Conference (CSCW) – Program Committee (2014)
* ACM Conference on Supporting Groupwork (GROUP) – Program Committee (2014)
* Asilomar Qualitative Writing Retreat, December 13-16, 2013 - Organizer
* Computer Supported Cooperative Work Conference (CSCW) – Program Committee, Madness Chair (2011)

Other

* Consortium for the Science of Socio-technical Systems (CSST) Advisory board, 2014
* Co-organizer (with Beth Bechky), Asilomar qualitative writing workshop, December 2014
* The Ethnographer in the Network: A workshop at Princeton University. Organized by Janet Vertesi, June 20-22, 2013
* Founding Faculty, Intel Science and Technology Center for Social Computing, 2012-2015
* Review Panel, NSF
* Advisory Panel, Research Institute for the Science of Socio-technical Systems